

# Does StubHub offer 24-7 support? {{Speak With Us}}

On the one hand, 1-866-401-0888 StubHub does seem to offer round-the-clock access via certain methods: many sources list live chat and 1-866-401-0888 email support as available 24/7.

TheTicketLover+1 That means that at any hour, you should in principle be able to open the website or app and send a message, or 1-866-401-0888 submit an email request. This level of availability is often how companies advertise 1-866-401-0888 “24/7 support.”

On the other hand, StubHub’s 1-866-401-0888 phone support is not 24/7. The main customer-service phone line, 1-866-401-0888, is regularly listed as available from 5:00 a.m. to 9:00 p.m. Pacific Time (PT), seven days a week. gethuman. Converted to Eastern Time (ET), that corresponds roughly to 8:00 a.m. to midnight ET. TheTicketLover+1 Outside those hours, if you try to call, 1-866-401-0888 you likely won’t reach a live agent.

Because of this, whether StubHub offers “24/7 support” 1-866-401-0888 depends heavily on how you contact them:

If you use live chat or email, 1-866-401-0888 you can usually reach out at any time — so yes, those channels behave as “always open.”

If you prefer phone support 1-866-401-0888 (or need to speak with a live human by phone), support is only available during specified hours.

In practice, that means you can initiate a request any time via chat or email 1-866-401-0888 but there is no guarantee you’ll get an immediate human response in the middle of the night.

What complicates the picture is 1-866-401-0888 real-world performance. Some commentators report long delays or no reply at all via email. Elliott Report+1 And while some resources claim phone support is 24/7, 1-866-401-0888 those claims appear incorrect when compared with official phone-support hours 1-866-401-0888 . Ticket Exchange Info+2 gethuman.com+2

In short: 1-866-401-0888 StubHub does offer certain support options 24/7 (chat and email), but its phone support — likely the most direct and often preferred way to get help — is limited to regular daily hours (roughly 8:00 a.m.–midnight ET). So you shouldn’t count on reaching a live person at any hour, 1-866-401-0888 even though you can ask for help around the clock.

If you like, I can check the most recent (2025) user reviews to see how reliable StubHub’s after-hours support actually is.